

Tony Griffin
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They/Them

Summary

Devoted worker, self-motivated team player with the determination to give 110%. Systems experience includes Engaged to establish proficiency and studies to further my future career goal.

Education

Purdue Polytechnic, New Albany – Bachelor of Science in Computer Graphics Technology

Majors: Game Development & Computer Animation

Dean's List Recipient (2020, 2022)

Indiana University Southeast (2018) - General education courses

Floyd Central High School (2014-2018) - Graduated with Academic Honors Diploma

Skills and Languages

C++ Coding Skills • Website Design and Creation • Communication/Social skills • Leadership skills • Adobe Creative Suites • Microsoft Office • Blender/Maya • Unreal Engine • Spanish – Moderate Level

Job History

Global Payments, Jeffersonville IN (2021-present)

Technical Support Representative

- Learn Heartland Restaurant Point of Sale system and provide support for merchants and dealerships
- Provide support through direct emailing and messaging with clients
- Provide support through an online outlet program, to create POS templates
- Take phone calls and give direct support to restaurants in United States and Canada
- Work in a team-based office setting, providing assistance to other associates
- Adapt to new versions and learn different versions of the software
- Provide support for Apple iPad devices, Epson and Star brand Printers, and PAX credit card readers

Qdoba: Mexican Eats, New Albany IN (2018-2020)

Shift Supervisor

- Run each shift with the determination to finish each task with as much proficiency as possible
- Manage labor hours and employee shifts to maximize profits and efficiency
- Provide assistance to any employee in need of guidance or criticism
- Count and manage money in the cash registers and office safe
- Making sure the deposits are correct and put away at end of night
- Delivering deposits to designated bank with proficiency and accuracy
- Providing customer resolutions and assistance to leave every customer happy
- Count inventory every day to ensure everything is stocked

Volunteer Work

Interact Rotary Club Member (2015-2018) – Provided community service for causes around the globe including Polio, World Hunger, and Toys for Tots. Chairman for Polio and Heifer Fundraisers

Salvation Army Bell Ringer – Collected funds on behalf of Salvation Army to help poverty-stricken individuals during the Holiday season

Disaster Cleanup- Helped tornado victims with care packages, clean up from property damage.